EMAIL REPLY CHEAT SHEET

Your Go-To Guide for Getting Replies Every Time

Let's face it: email is the lifeblood of communication in business (and sometimes in your personal life too). But why is it that despite your best efforts, your carefully crafted email sometimes gets left on read? Don't worry, we've got you covered. This cheat sheet will turn you into an email-reply-getting wizard, no magic wand required.

STEP 1: THE PERFECT SUBJECT LINE (THE FIRST IMPRESSION)

Your subject line is the VIP of your email—without it, your message is like a ghost in the digital world. It can make or break whether your recipient even opens your email.

- Be clear & concise: No mystery here. If you're asking for something, make it clear upfront.
 - <u>Example</u>: "Quick question about your availability next week" or "Action needed: Update on Project XYZ"
- Create curiosity (but not too much): You want them intrigued but not confused.
 - Example: "Can we chat about something cool this week?"
- Personalise it (if possible): If you're emailing a specific person, use their name. It's like sending a
 handshake through the screen!
 - Example: "Sarah, any thoughts on the meeting agenda?"

STEP 2: NAIL THE OPENING LINE (WARM, NOT OVERBEARING)

The first few words are everything. Don't start with "Hope you're well!" (unless it's a truly genuine, personal note). You need something that catches attention, while still feeling polite.

- Acknowledge their time: Everyone's busy, so show you understand that.
 - <u>Example</u>: "I know you're juggling a million things, but I have a quick question..."
- **Be friendly, not formal**: We're not in a business meeting, we're just humans talking! So, skip the corporate jargon.
 - Example: "Hey [Name], I hope your day is going well!"

STEP 3: THE CORE OF THE EMAIL (CLEAR, DIRECT, AND ENGAGING)

Once you've got their attention, keep it! The body of your email should be like a mini conversation: direct, but still with a friendly tone.

- Don't beat around the bush: Be specific about what you want. The clearer your ask, the more
 likely they are to reply.
 - Example: "I'd love to get your thoughts on the new proposal I sent over last week."



STEP 3: THE CORE OF THE EMAIL (CLEAR, DIRECT, AND ENGAGING)

- Add a reason (so they feel motivated to reply): Sometimes people just need a little nudge to realise why replying is worth their time.
- Example: "Your feedback will really help me finalise the presentation for tomorrow's meeting."
- Be brief: We all know the pain of a long-winded email. If you can say it in a sentence or two, do
 it.
- <u>Tip</u>: Bullet points or short paragraphs make it easier to read quickly.

STEP 4: THE CLOSE (POLITE, FRIENDLY, AND ACTION-ORIENTED)

It's time to wrap it up. A good email close leaves a positive impression and reinforces that you're hoping for a reply.

- Be specific about your next steps: People love to know what's next, so give them a clear direction.
 - o Example: "Let me know by Friday if this works for you."
- Add an easy out: Let them know it's okay if they're not available or can't respond immediately.
 - Example: "If you're swamped, no worries! Just wanted to check in."
- Thank them for their time: Gratitude goes a long way.
 - Example: "Thanks for your help on this-I appreciate it!"

STEP 5: THE SIGNATURE (KEEP IT PROFESSIONAL, BUT FUN!)

Your email sign-off should match the tone you've set. You want to be friendly and approachable, without sounding too stiff or overly casual.

- Sign-offs to try:
 - Best regards (Professional)
 - Cheers (Friendly, casual)
 - Looking forward to hearing from you (Enthusiastic)
 - Talk soon (Relaxed, warm)

BONUS TIP: TIMING IS EVERYTHING

Did you know that emails sent on Tuesdays between 10-11 AM have a higher chance of getting opened? While timing isn't everything, it's worth thinking about when you send your emails.

Pro Tip: Want a quick reference to help you craft perfect emails every time? **Download our FREE** Email Reply Cheat Sheet—your handy guide for quick email success, anytime you need it!

